

Welcome to the TFCA Learning Portal

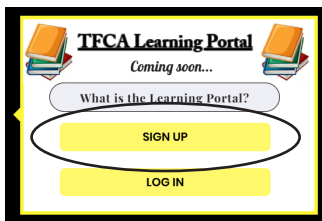


The purpose of this portal is to provide practical learning resources for leaders within your fire department with an emphasis on volunteers. Currently, there are two courses (consisting of five parts each): *Keeping Our People Inspired and Actively Engaged* and *Mastering Volunteer Retention*. These courses were created in collaboration with proven subject matter experts with extensive experience in the fire service.

How to Access the Portal For New Users

First time users will need to register.

STEP 1: Follow the Learning Portal hyperlink from www.tnfirechiefs.com (scroll down to link) or www.volunteerfiretn.org (top right corner of website) to the login page.



APPLY NOW

TFCA LEARNING PORTAL

STEP 2: On the Log in page, click [Register now](#).

A screenshot of the login page. It has fields for "Email" and "Password", a "Remember Me" checkbox, a "Lost your password?" link, and a "Login" button. Below the login button is a link that says "Not a member yet? Register now".

STEP 3: This brings you to the Registration page. Fill in the requested information.

Note: Be sure to remember the email address used and the password you typed.

STEP 4: Click Submit. You will be redirected to the Login Page.

A screenshot of the registration page. It has fields for "Name", "Department", "Email (for Username)", "Confirm Email", "User Password", and "Confirm Password". At the bottom is a "Submit" button.

STEP 5: You will now be able to log in to the portal with your email and password used in Step 3.

Note: If you allow your browser to remember your login information, it will be pre-populated next time you log in.

A screenshot of the login page. It has fields for "Email" and "Password", a "Remember Me" checkbox, a "Lost your password?" link, and a "Login" button. Below the login button is a link that says "Not a member yet? Register now".

STEP 6: Once logged in, click any of the underlined course parts to open and view the course in a new window.

